



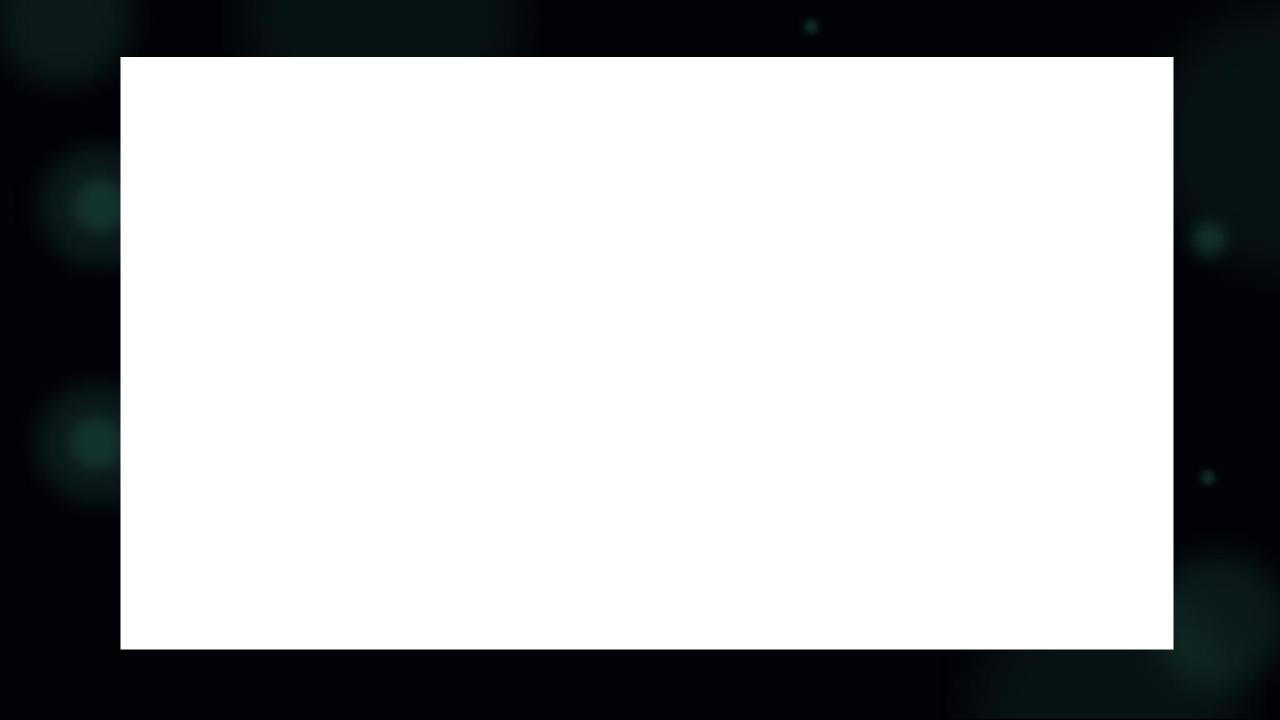
# PUSHING THE FIGHT AGAINST FRAUD TO THE NEXT LEVEL

# **Tim Ayling**

Global Head of Fraud Prevention, Kaspersky Lab



Kaspersky® Fraud Prevention



# **Our Digital Lives**

2018: 7.4 Bn People

2016: 6.4 Bn Connected Things \*\*\*

2020: 95% new products will

contain IoT\*\*\*\*

2020: Bn Connected Things\*\*\* 7.7Bn/ People

> 85% of customer interactions will be handled without a human

> > **70% People routinely** work remotely \*

\*Source: https://www.cnbc.com/2018/05/30/70-percent-of-people-globally-work-remotelv least-once-a-week-iwg-study.html

\*\* Source: International Labour Organisation, World Bank

\*\*\* http://www.gartner.com/newsroom/id/3165317

\*\*\*\*: Gartner, Top Strategic Predictions for 2018 and Beyond

\*\*\*\*\*: http://uk.businessinsider.com/there-will-be-34-billion-iot-devices-installed-on-earth-by-

2020-2016-5

# **The Drivers for Consumer Behaviour**

Hyper-connected consumers are spoilt for choice and consequently demand more...

SOCIAL MEDIA

IoT: WEARABLES, CONNECTED HOME, CONNECTED CAR, ETC...

**INSTANT FULFILMENT** 

**ULTRA-PERSONALISED DIGITAL EXPERIENCES** 

**UBIQUITY** 

# **Artificial Intelligence**

# Amazon Has Plans for as Many as 3,000 Stores --2018 holida Without Cashiers The tagline for the Amazon Go store is "No lines. No checkout. (No, seriously.)" -- and one might be coming near powered reyou.

Artificial ir industry is 35 percent Sep 22, 2018 at 11:16AM

By Vala Afshar | September 17, 2018 -- 14:00 GMT (15:00 BST) | Topic: Digital Transformation

By Micha

Across financial services artificial intelligence (AI) is no longer the stuff of the future. It has been embraced by banks supported by third party fintechs, providers, and technology departments within banks keen to use their

own resources to drive their use of the robotic process automation (RPA) and machine learning (ML).

### **Social Media**

# The new Facebook chath of the finstagram quietly added revar feature finan Will influencers jump on this?

By Shannon Liao | @Shannon\_Liao | May 3, 2018, 5:59pm EDT

**Lucy Dean** 

Yahoo7 Finance 19 September 2018

# Seen and Heard: Facebook secures payments services licence

AIB customers overcharged on trackers to get better compensation that PTSB clients

O Sun, Nov 20, 2016, 16:59



Firm can now act as payments provider and electronic money issuer, as well as provide credit transfers and remittance services across EU. Photograph: Cyril Byrne

# **Are we in Charge of Our Data?**

DATA IS THE NEW MONEY

Hyper-connected consumers are spoilt for choice and consequently demand more...

MORE AND MORE DATA, EVERYWHERE

**MORE CONNECTIVITY** 

MORE AND MORE TECHNOLOGIES

**MORE COMPUTING POWER** 

MORE COMPLEX ANALYTICS, MORE INSIGHTS

**EXTENDED SUPPLY CHAIN** 

MORE WAYS TO COMMERCIALISE & MONETISE

IT ALSO INTRODUCES MORE RISK...

# **Serious Implications**

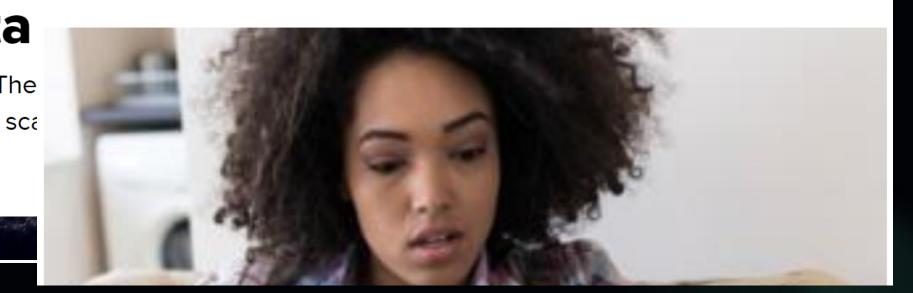
# Dramatic Increase of Scammers steal half-a-billion pounds from UK banking customers

By John Detrixho

WHO MOVED By Lawrence Abrams

Fac€ Ha data log ret The

O 24 September 2018



Share

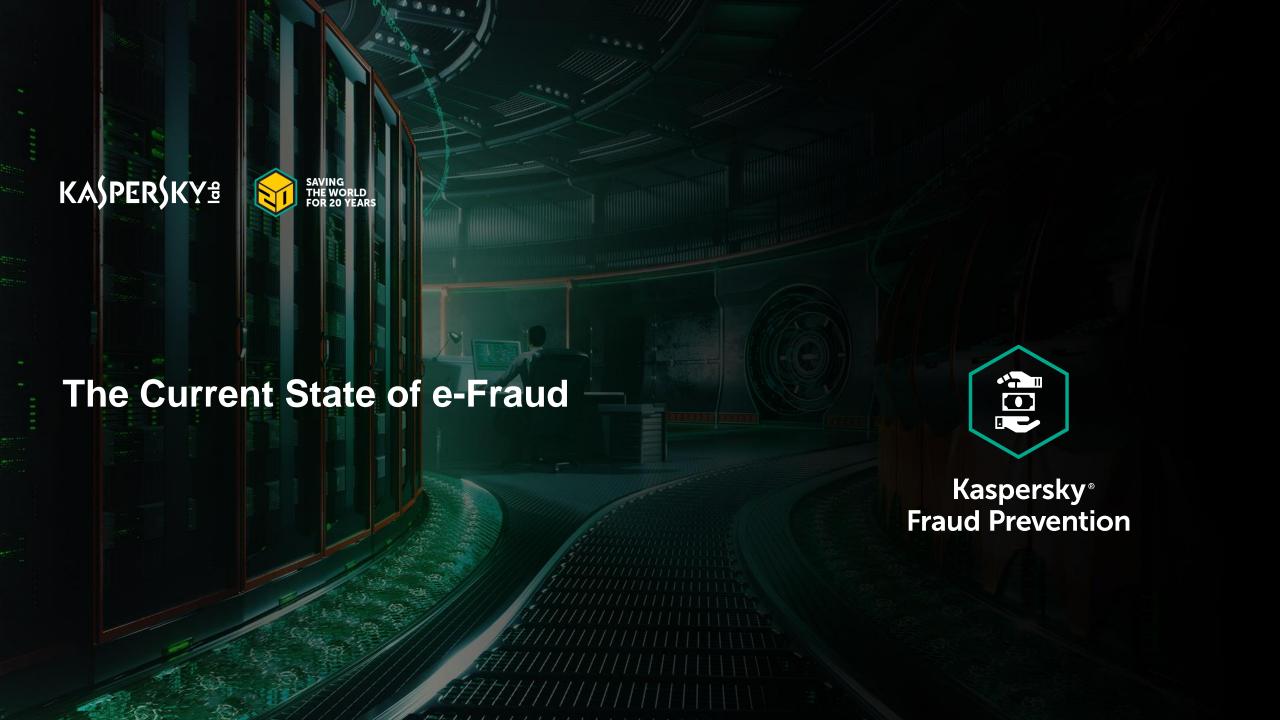
# You Can't Stop Progress...



# But we are up against it...







### **Current state of fraud**



New phishing attack identified every 30 seconds; global losses \$10.8 billion.\*



Fraudulent transactions via mobile apps rose by 600 percent since 2015.\*



New account fraud 15x more likely on new accounts vs. accounts more than 30 days old\*



More than half of the most disruptive crimes in the UK resulted in losses over \$100,000.\*



Money laundering transactions are estimated at 2 to 5% of global GDP. That's roughly \$1-2 trillion USD annually.\*\*

## The findings\*



- 49% of global organizations have been a victim of fraud in the past 24 months
  - 52% of all reported frauds over the past 24 months were cases of internal fraud
  - Huge increase in compromise of loyalty program accounts

Cross-banking money laundering groups grown significantly

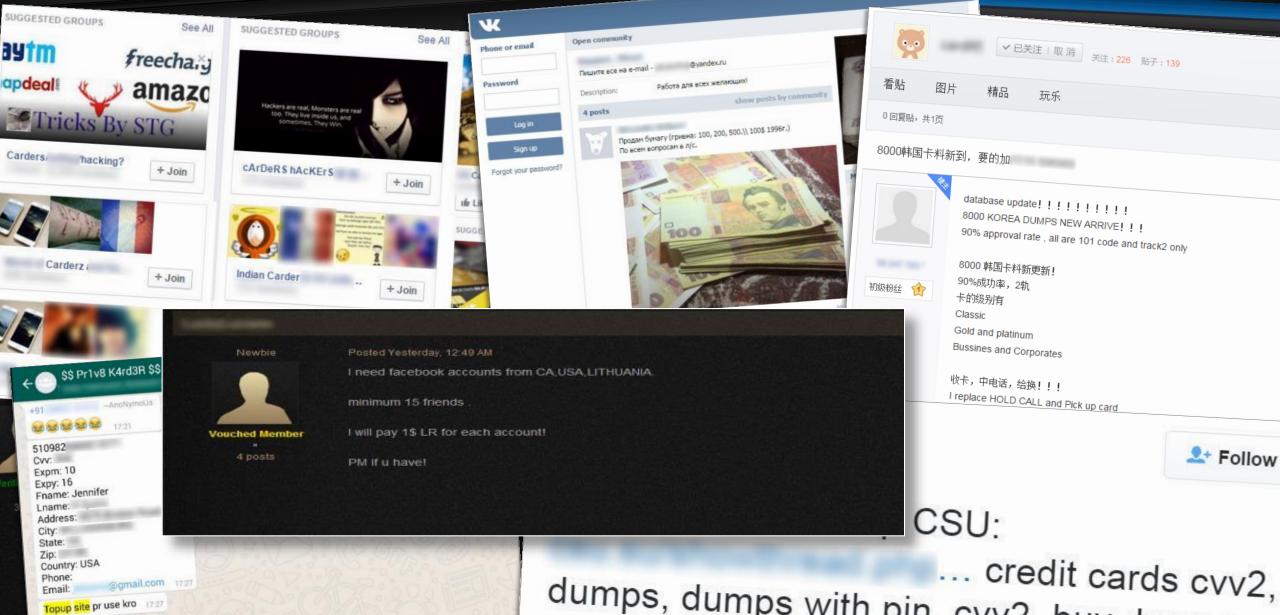
### **Kaspersky Fraud Report 2018 Examples**



Kaspersky identified more than **25,000** compromised accounts in a single fraudulent scheme. This rose by **5,000** per month.

Kaspersky identified **294** accounts involved in money laundering activities across four different banks

A group of over **3,000** synthetic accounts were discovered (and blocked) in a single retail loyalty program.



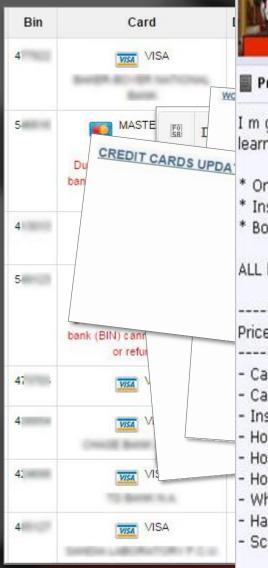
dumps, dumps with pin, cvv2, buy dumps, buy credit cards, dumps with pin

12:41 PM - 23 Sep 2015

~Moin Ali

Vbv h 17:27

I hank you, your order has



1			
Private Car	dina Lessons		

I m glad to present the Academy of Carding , where all new carders can learn the best way to made money on carding world .

- \* Online Carding ( how card item , tickets ....etc )
- \* Instore Carding ( how card safe , bins , technic ....etc )
- \* Botnet Lessons ( what is botnet trojan , how that work ....etc )

ALL lessons are given throught ICQ & JABBER with encryption logs !!

Price: 100\$/1H 150\$/1.30H

- Carding with Ebay & paypal
- Carding with CC & fullz online
- Instore carding ( how be safe )
- How Cashout Bank transfer
- How Open Offshore account easy
- How card on Famous Shop (LV,prada ..etc )
- What are botnet ? zeus , spyeye ..etc
- Hacking Method
- Scam method

Contact : ICQ

	hone VBV		Base	Price	
	Yes		Ravenna 🕜	8\$	
an			Ravenna 🕜	12\$	
			enna 🕜	8\$	
				12\$	
	5)			8\$	
			Nus	10\$	
			Ravenna 🕜	10\$	

# Fraud increasing in volume and variety of actors

- From organized crime with internal specializations
- To self-made bad guys that can easily buy tools, use social engineering, and learn fraud scenarios on the internet



Fraudster: Nicholas Webber is pictured posing beside a laptop, with a large quantity of cash. He today admitted masterminding the sale of 65,000 bank details

# **Beyond finance**

















# Think like a Cyber-Criminal

Services offering Cybercriminal opportunity My shipping mule will have it before **Next-day shipping** your fraud team knows its gone I'll cash out before your customer Real time faster payments calls about a weird transaction One sounds good - 6,000 \$10 for new accounts promotion sounds great If only there was a way to validate "Forgot my password" link accounts... Good luck making money when I Account locks after 5 failed logins lock all of your user accounts Thanks for the identity theft one -View your statement online stop-shop!



# **Questions?**

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